

**Action Required: Request Access to SOS SUPRT in DBH iPortal -11/21/2025**

Hello,

Starting on **11/21/2025**, providers will enter **SUPRT-A** and **SUPRT-C** data in the updated DBH iPortal. All users (including past GPRA iPortal users) must request access to the SOS SUPRT app before entering data. Once access is granted, enter data directly into the iPortal.

**What's available on 11/21/2025?**

- **SUPRT-A: Baseline** and **Closeout** interviews
- **SUPRT-C: Baseline** (no Closeout version for SUPRT-C)
- **6-Month Reassessment (A & C)**
- Coming soon: **Annual (12-month)**

**Timelines & linkage**

- Enter each SUPRT-A/C interview within 30 calendar days of completion.
- Once a SUPRT-A profile is created, it will automatically link to the SUPRT-C interviews.

**Steps to gain access to the SOS SUPRT application**

- 1) Log in to iPortal.
- 2) On the Dashboard, choose "Request Access to an Application."
- 3) Select "SOS SUPRT" from the dropdown.
- 4) Choose your Role (1) [SOS Collector](#) 2) [SOS BehavioralHealthUser](#)) and your Organization, then select Submit. Approval may take a few business days: you'll receive an email when access is ready.

**Before you start**

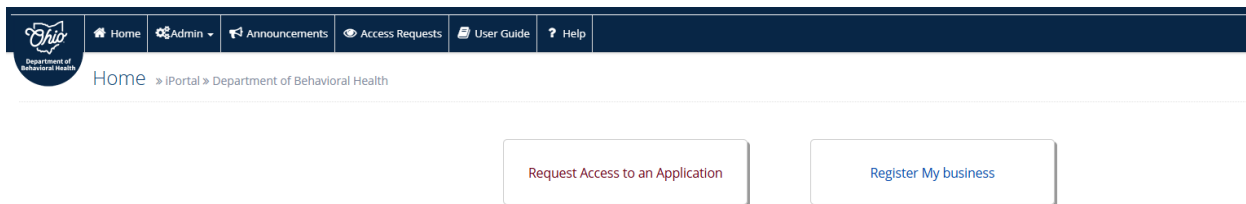
- Use the latest Chrome or Edge and allow pop-ups for iPortal.
- If you encounter display/cache errors, clear your browser cache and try again.

**Training**

- GRC will host training sessions to demo the updated iPortal and data entry workflow.
- Registration details and calendar invites will be emailed; slides/recordings will be posted afterward.

## Steps to Gain Access to the SOS SUPRT Application:

- 1) Login to iPortal
- 2) On the Dashboard, you will see the following options presented to you.



- 3) Click on “Request Access to an application” and select SOSSUPRT application from dropdown

Application: \*

Role: \*

Your Current Access

Application	Role	Organization
SOSSUPRT	SOS BehavioralHealthUser	Department of Behavioral Health (30 E Broad Street, 8th Floor, Columbus, OH)

- 4) Select your Role and Organization, then click the Submit button

Application: \*

Role: \*

Organization: \*

[my organization isn't in the list](#)

Your Current Access

Application	Role	Organization
SOSSUPRT	SOS BehavioralHealthUser	Department of Behavioral Health (30 E Broad Street, 8th Floor, Columbus, OH)