Ohio's State Opioid and Stimulant Response (SOS) Grant

GPRA Follow-up Reminder Postcards

<u>Directions</u>: This document has sample language for creating postcard reminders for clients about upcoming follow-up interviews. Customize the template to suit the needs of your agency, including using appropriate local logo and agency contact information.

As a reminder, for confidentiality reasons, you will want to use neutral stationery, a neutral greeting, and a neutral return address. You do not want to mentioning drugs, alcohol, mental health treatment, or the name of a treatment agency. "Community Health Study" is a neutral phrase you can use. Consider including an 800-number.

For printing the postcards, here are guidelines from the United States Postal Service regarding the <u>mailing dimensions for post cards</u>.

There are two versions of reminder postcards:

- Almost Time for Your Follow-Up Interview
 - Send this postcard one month before the client's follow-up interview window opens, which is 4 months after the date of their intake interview
- Time for Your Follow-Up Interview
 - Send this postcard after the follow-up window opens, which is 5 months after the date of their intake interview

